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office area is
commonly termed as
'Reception', as it is the
place where the guests
are received when they
arrive at the hotel. It is
the first point of
interaction between
the hotel and the
guests. Being the
prime interface
between the hotel

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during this time, hotels were considered to be “manual,” and most functions were carried out by systems that leveraged heavily on human capital.

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physical business
needs to have a front
office or reception to
receive the visitors.

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assisting patients in filling out the new patient forms and how to overall be a dental office's "traffic cop".. In addition, the receptionist must effectively receive and route all communications to all the staff and dentists.

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